



mayhew

for dogs, cats and communities

WHO  
WE ARE

# WHO WE ARE

## Helping animals and communities live better lives

We're an animal welfare charity working from our hub in London and overseas. We rescue hundreds of cats and dogs every year, provide veterinary care to thousands, and deliver community projects that improve the lives of both animals and people across the globe.

## Animal lovers supported by animal lovers

Every single person here at Mayhew works tirelessly to support animals and pet owners to be happy and healthy – above everything else, we're a group of animal lovers! This extends beyond our staff to our volunteers and supporters.

**We receive no government funding,** and are entirely reliant on the generosity of members of the public who value animals' place in society as much as we do.



# WHY WE'RE DIFFERENT

## Far more than an animal shelter

We began life as an animal home and shelter in 1886, but we're so much more than that now.

We continue to improve animal welfare through our rescue and rehoming initiatives, but this isn't our sole focus. We're passionate about tackling the root causes of animal abandonment and neglect, as well as supporting vulnerable pet owners to stay with their companion animal.

We want to make sure people really hear our point of view and change their behaviour. We run a number of truly unique programmes aiming to reduce the number of animals in need.

## We don't judge: we listen

We're always here to offer a friendly, approachable ear for anyone in need of help or advice. We understand that circumstances can change, and we take a realistic and compassionate approach to each and every situation we come across. We value people too.



# WHAT WE DO

Our **community support projects** help animals and people

## Animal rescue

We have a dedicated team of Animal Welfare Officers who respond to calls from members of the public, collect distressed or stray animals, and visit pet owners in need of help. We keep rescued animals safe, healthy and loved until we can find them their perfect family.

## Pet Refuge

We provide shelter and care for the pets of people in crisis for short periods of time. This could be due to an owner being hospitalised, going in to rehab or needing respite. We ensure that the animal receives the best possible care and is placed in a safe environment for the duration of the crisis period.

## Supporting the homeless

A dog is often a homeless person's only family member. We work with charities and hostels to offer them a lifeline, and have provided them with free veterinary care and pet essentials since 2000. Enabling those in challenging situations to care for themselves and their pets is one of our top priorities at Mayhew.

## Pick & Snip

We help vulnerable owners whose circumstances mean their pets may not be getting the vet treatment they need. We bring their animal in for neutering and vaccinating, giving them flea and worm treatments before returning them home – either for free or at very low cost.

## Trap, Neuter, Return

London is home to thousands of feral cats. In order to control and care for feral cat communities in London, we humanely trap the cats and bring them to the Home, where they are health checked, neutered and returned back to their colony if it is a safe environment for them.

## Community education

Prevention beats cure. In partnership with local authorities, we run a number of educational programmes for young people, covering animal welfare, responsible pet ownership and safety around dogs. We visit community groups to spread the word and offer interested school classes a guided tour of the Home.

**therapaws**<sup>®</sup>  
from **mayhew**

Our animal therapy programme TheraPaws brings brightness to members of the community. Our wonderful volunteers visit care homes, hospitals, hospices and

day centres across London with their dogs to put smiles on faces and improve the emotional, mental, social and physical wellbeing of elderly or sick residents.





When Nayan began struggling to cope with his disability, he turned to our Pet Refuge service for help in caring for his 12-year-old rescue Staffie, Fearne. "Adopting Fearne helped me create some structure in my life, but it got to a point where I was struggling to get out of the house even to take her for a walk," said Nayan. "I needed some short-term help. Mayhew offered to look after her for six weeks, which gave me a chance to get my health back to where it needed to be. Pet Refuge was a real lifeline for me. Without it I may have had to give up Fearne completely, which is horrible to think about as we're so happy together."

**"Pet Refuge was a real lifeline – Fearne and I rescued each other."**



A photograph of a man with a beard wearing a purple polo shirt and a woman with glasses holding a black and white cat. The man is looking towards the camera with a slight smile, while the woman is looking down at the cat. The background is a blurred indoor setting with a window.

# WHAT WE DO

# FINDING FOREVER HOMES

## Rehoming

We rescue hundreds of cats and dogs every year, and care for them either on-site or via foster care for as long as it takes for them to find their new best friend. While animals are with us, our dedicated and experienced Cattery and Kennel teams provide them with everything they could possibly need (including kisses and cuddles!).

Every furry Mayhew resident undergoes a thorough check of their behaviour and health, and leaves microchipped, vaccinated, neutered, de-fleaed, and wormed. Our adoption staff carefully ensure that prospective homes are the right fit via interviews and home visits, and don't rest until they've found the ideal family for every dog, cat, puppy, or kitten.



## VETERINARY SERVICES

Our Vet team quite literally saves the lives of the injured, sick and vulnerable animals who come into the Home, and makes sure they are sent to their forever homes with the best bill of health. We also provide a range of free and low-cost preventative health and welfare services for the general public, wherever you are and whatever your circumstances.

### Mayhew's Community Vet Clinic

Our Community Vet Clinic in Kensal Green offers free and low-cost neutering, vaccinations and microchipping to all pet owners in need of accessible, preventative veterinary care. We also hold affordable Nurse Clinics for owners seeking advice on general pet health and care as well as services such as nail trimming, weight checks and basic grooming.



### Training and education

Our Clinic is an Approved Training Practice for Student Veterinary Nurses. We employ and train Veterinary Care Assistant students, and offer extramural placements for Veterinary Students.



A black and white puppy is sitting on a purple cloth. The puppy has a white chest and paws, with black patches on its face and ears. It is looking directly at the camera with a calm expression. The background is a textured, light-colored wall.

**mayhew**  
international

# A WORLDWIDE INFLUENCE

Our dedicated international teams work to improve animal welfare and veterinary standards overseas and share the Mayhew ethos with communities across the world.

## **International vet training**

We offer vet training, shelter medicine and management courses to vet professionals and animal welfare organisations worldwide. Our International Vet Training Programme allows vets to train with and learn from us, subsequently passing that training on and improving animal welfare standards in their home countries.

## **Population management**

We support and fund overseas neutering projects, and advise on how to humanely manage free-roaming populations. This lessens the suffering of street animals and helps locals feel safer and more

accepting of them, knowing that they're disease-free and have a place in society.

## **Disease control**

Rabies is fatal. It kills on average over 59,000 people per year but is 100% preventable. Sadly, it's very common in some of the locations in which we work. In Kabul, Afghanistan, our local team monitors, catches and vaccinates dogs against rabies and has convinced local authorities to stop using inhumane methods of dog control – something we're hugely proud of!

## **Empowering communities**

We believe that the best way to improve attitudes towards animal welfare is to educate and encourage people to change their behaviour. We work closely with local community groups and





authorities to spread knowledge and compassion, and to empower them to create safer communities for people and animals alike.

### **Making a difference**

We work with national and local governments, charitable groups and communities in Afghanistan, Georgia, Russia and India. These locations struggle to control large numbers of free-roaming animals because of a limited understanding of the root causes of the problem including: the behaviour of un-neutered, free-roaming dogs, inadequate veterinary provision, poor waste management and irresponsible ownership. We're working hard to address these issues with long-term, humane solutions that will make a real difference for years to come.

### **The poisoned dogs of Kabul**

In 2017 Mayhew signed a landmark agreement with Kabul Municipality in Afghanistan to stop the inhumane culling of dogs in the city. Previously, authorities had controlled dog populations by distributing meat, laced with strychnine, a poison that causes an agonizing death. Not only incredibly cruel, this practice has no long-term impact on reducing dog numbers. Instead, our local team devised a strategy to contain and control the free-roaming dog population and improve public health by rolling out a mass canine rabies vaccination programme to be followed by citywide neutering for the dogs. After carrying out the first ever dog population surveys in Kabul, we vaccinated more than 70% of the 15,000 dogs against rabies in our first year. This programme repeated over three years will significantly reduce the number of canine-mediated human deaths from rabies and ultimately eliminate the disease from Kabul!



# WHAT WE DO

It costs over £6,000 a day to run Mayhew. Our dedicated team of animal staff, students and volunteers work seven days a week delivering a broad range of community-based veterinary, care and education services in the UK and overseas.



We train around

**60**

vets annually via our International Vet Training Programme.

.....

We work in

**4**

overseas locations to change behaviour and attitudes towards animals.

.....

We've been helping

**2,000**

homeless and rough sleepers since 2000.

.....



We make

**1,000**

animal therapy visits each year to support vulnerable members of the community as part of our TheraPaws programme.

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We reunite around

**80**

dogs with their owners each year.



We find homes for around

**100**

dogs per year...

...as well as for over

**350**

cats.



We neuter and microchip over

**2,500**

animals in the UK every year...



...and vaccinate over

**15,000**

dogs against rabies internationally.

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# GET INVOLVED

We can't do all this without you!

Mayhew receives no government funding and there are lots of ways you can support our work. Please visit our website [themayhew.org](https://themayhew.org) to find out more about volunteering, donating or getting involved.

We couldn't do what we do without our generous donors and volunteers, and we're truly appreciative of the support we receive from like-minded animal lovers.

**mayhew**

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